

Dear club member,

Here is some more information about your membership.

From now on you will receive the BVB member magazine "Borussia" in digital form and thus get the latest information about the club. You can find all the important information about digital Borussia under <https://mitgliedermagazin.bvb.de/>

Tickets for home and away games can be purchased via the online shop <https://www.ticket-onlineshop.com/ols/bvb/>. Advance sales usually start 4 weeks before the match date. BVB reserves the right to use the application and raffle procedure only for special matches that are likely to cause excessive demand.

KidsClub members aged 7 and over have the opportunity to order tickets for home games [with their user data via the KidsClub homepage \(https://www.bvb.de/kidsclub\)](https://www.bvb.de/kidsclub) on the respective member advance booking dates.

In order to be able to create a BVB account for a KidsClub member, we need a declaration of consent signed by both legal guardians. You can find a sample for the declaration of consent under the following link:

<https://service.bvb.de/docs/de/mitgliedschaft-bestellungen?highlight=Kids>

Please send the signed consent form by e-mail to service@bvb.de.

For young BVB members (14-17 years), there is a separate ticket contingent for BVB's home games on the respective member pre-sale dates. All information can be found on our homepage at: <https://www.bvb.de/Fans/Jugendangebote/Ticketing>

All advance booking dates can be found on the Internet at <https://www.bvb.de>.

Information on **tickets for people with severe disabilities** can be found on our homepage under <https://www.bvb.de/Fans/Barrierefrei/Allgemeines-Kontakt>.

Do you have any questions? We will be happy to help you on 0231/90 20 4119.

Your member support